CGM Computer Consulting

INTRODUCTION

Established in 1997, CGM Computer Consulting (CGMCC) provides information technology services to support the business objectives of our clients. CGMCC offers expertise in systems engineering, software development, professional services, training and support. The company has experience providing solutions to federal, state and local government as well commercial sectors.

We strive to build long term relationships based on mutual trust and respect. CGMCC is committed to providing innovative strategic solutions which enable our clients to become more effective and efficient. CGMCC can assume responsibility for the implementation, stabilization and security of your technical environment.

CERTIFICATIONS & REGISTRATIONS INCLUDE

- Hub Zone Certification
- E-Rate Certification
- CCR / ORCA
- GSA Schedule 70 (Contract # GS-35F-0263T)
- Accepting Government Visa and EDI
- Microsoft Partner, Trend Micro Partner, HP Partner

LIST OF INFORMATION TECHNOLOGY SERVICES

- Software Development
- IT Staffing & IT Training
- Tier I, II, III Help Desk Support
- Secure Content Management
- Network Engineering and Support
- Business Process Engineering
- Professional Services
- Electronic Records Management

INFORMATION TECHNOLOGY SERVICES - (NAICS CODES)

- 541511 - Custom Computer Programming Services (**Primary**)
- 541512 - Computer Systems Design Services
- 541513 - Computer Facilities Management Services
- 541519 - Other Computer Related Services
- 541611 - Administrative Management and General Management Consulting Services
- 541612 - Human Resources and Executive Search Consulting Services
- 541690 – Other Scientific and Technical Consulting Services
- 561310 - Employment Placement Agencies
- 561320 - Temporary Help Services
- 423430 - Computer and Computer Peripheral Equipment and Software Merchant Wholesalers
- 516110 - Internet Publishing and Broadcasting
- 518210 - Data Processing, Hosting, and Related Services
- 518111 - Internet Service Providers
- 518112 - Web Search Portals
- 611420 - Computer Training

INVITATION

We invite you to talk to our customers and visit our jobs in progress. Our highly skilled professionals will be happy to answer any questions you may have. You will see what we have done, what we are doing, and what we can do for you! Call us today.

Sincerely,
Ken Carter
President/CEO CGM Computer Consulting, Inc.

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Past Performance

US Army Fort Jackson
Family Communications Program
Previously the Fort Jackson web site was static and the source had to be edited in order to post new items. This was not ideal since not all users know how to edit html source. CGM is working with Fort Jackson on development of a custom web-publishing framework designed to enhance the ability of unit leaders to communicate through web logs and photo journals while maintaining adherence to Department of Defense, Army, and Fort Jackson Public Affairs Office guidelines for general public release of information. The key functionality will be the ability of regular users to seamlessly add and approve new content to the sites.

US Army Fort Jackson
Moncrief Hospital
CGM worked with Moncrief Army Hospital to upgrade their existing data communication networks. This includes replacing all existing data communication cable (cat5e and cat6e) in the hospital and wide area network fiber projects (underground and aerial) to the remote medical clinics and aide stations; Maintenance of the telephone systems and wiring; Evaluation of the wide area network.

Department of Homeland Security
Language Translation Lab
CGM Computer Consulting has provided continuing support for the US Army at Fort Jackson South Carolina. We have provided technicians to support their Interpreter Language Training Operations. Our project managers, network engineers and technicians have knowledge of DOD and DA ADP policies, standards and procurement procedures sufficient to advise leaders of ADP projects on these matters as they relate to computer systems.

Charleston County, SC
Our technicians provide Tier I, II and III support for the Charleston County offices. We provide telephone, in-person and remote support to end-users. We deploy new PCs, notebooks, peripheral components, software packages, networking components and office applications.
We identify and fix the hardware and software issues and assists in the customization and adaptation of existing programs.

South Carolina Lottery
We worked as subcontractor to Intralot to program and configure lotter machines. Our technicians supported the daily operations of the various warehouses around the state and provided maintenance support for the lottery equipment.

SC Archives and History
We developed a new Online Records Index web application to simplify the public to access images of historical records. Implemented a share point infrastructure, .Net architecture and enhanced data security. The web site and database were moved to separate servers to improve security and performance. The site was moved to hardware that has adequate resources to support peak usage periods. Microsoft best practices were adopted to manage the development, testing and deployment of site, updates and maintenance.

South Carolina Department of Juvenile Justice
We have provided resources that converted legacy data, architected and implemented a thin client multi-tier web solution. In only six months, we were able to help architect and implement their system's infrastructure. They now have a seamless, customized management solution that has allowed SC Department of Juvenile Justice's staff in 50 locations across the state to access the JJMS System easily, in a user-friendly manner.

South Carolina Commission For the Blind
We migrated from NT Domain to Win2003 Active Directory Domain, migrated from Exchange 5.5 to Exchange 2003. Managing Help Desk by monitoring and expediting duties among other contract employees. We provided Tier 1, 2 and 3 support for all clients of SCCB, provided full network support for SCCB and assistance to the Assistive Technology, Red Cross, and TSD divisions of SCCB. Replaced all DOS based software with Windows, or XML based solutions.

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